



# Ivo Dentech Dental Lab

Ivo Dentech Ltd  
269 Kenton Road  
Harrow, Middlesex, HA3 0HQ  
Need Help? Call 07900 190000



## Crown & Bridge

Need Help? Call 07900 190000

## Implants

## Laminates

### Dentist Account Details

Blank area for Dentist Account Details

## Implants

Implant Brand

Implant Note

### Implant Type:

Cement Retained

Screw Retained

Implant System

Platform Size

.....  
.....  
.....  
.....  
.....  
.....

## 1 Patient Details

Patient's Name:

Job ID:

Patient Code:

Male

Female

Date Required:

NHS

Private

Fit Date:

Fit Time:

Bar Code

Blank area for Bar Code

## Laminate

Bleaching Trays

With Reservoirs

Essix Retainer

Fluoride Tray

With Reservoirs

Soft Night Guard

Bilaminate Night Guard

Basic Sport Guard



## 2 Shade & Notation

Vita Shade



### Staining (Private Only)

None

Heavy

Light

Medium

Stamp Shade

Stamp Shade area

## 3 Restoration Type

Crown / 3/4 Crown

Bridge

Inlay

Onlay

Veneer

Post & Core

Maryland Bridge

1 Wing  2 Wings

Implant

(Please give further details in the implants section on the next page)

## Instructions

.....  
.....  
.....  
.....  
.....

## 4 Material Type

NHS/Private

NEW

Monolith NHS Zirconia (Full contour)

Porcelain Bounded

Non-Precious  Semi-Precious

Composite

Full Metal

Non-Precious

White Semi-Precious

Yellow Semi-Precious 2% Gold\*\*

40% Gold

60% Gold

Private Only

IPS e.max™

Cerasmart (Nano Hybrid Composite)

Zirconia™ (Full Contour Zirconia - No Porcelain Overlay)

ZirconArch (Zirconia with Porcelain Overlay)

### If not enough occlusal clearance

Contact before Proceeding.

Metal Island (Pfm Only)

Mark Opposing for adjustment at fit

### For Technical Queries:

Call Reception

Call me on:.....

eMail:.....

CUSTOM MADE DEVICE Certified as conforming to the Medical Device Directive, manufactured and supplied by Ivo Dentech Ltd.

The product here packed is a custom-made device for the named patient stated above and conforms to the essential requirements set out in Annex 1 of the EC Medical Device Directive 93/42/EEC dated June 1993 and if any of these requirements are not fully met the details are documented on reverse or attached and despatched to the user. In the event that the prescriber has supplied some of the materials etc for incorporation in a particular custom-made dental appliance then this appliance cannot be guaranteed to fully meet with the applicable relevant essential requirements.

## 5 Characteristics & Design

### Pontic Design



### Collar and Metal Design



### Occlusion



The grounds for placing such a device on the market is that the risk of compromising the patient's health and safety by using materials etc supplied by the prescriber is assessed as minimal. This risk assessment relies upon a duly qualified medical practitioner's competence and duty to supply materials etc that is either from a CE marked source or from an appropriate European Competent Authority registered manufacturer of custom-made medical devices.

\* The Dr named above takes responsibility for prescribing the correct material/ alloy in accordance to current regulations in their region.

\*\* Suitable For Full Crowns Only

Q.C. APPROVAL

Please note these items are NOT sterile. MHRA Registration: 8999

## Turnaround Times



Crown & Bridge



Implants



Prosthetics



Laminates

### Standard In-Lab Working Times

Turnaround time starts from day of booking in.  
Please allow time for postal and delivery services.

### Download FREEPOST Labels:

[www.ivodentech.co.uk/downloads](http://www.ivodentech.co.uk/downloads)

### Express Fees

All rush cases must be pre-arranged

NHS Cases           £5 per unit per day  
Private Cases       £10 per unit per day

Crown & Bridge	8 Days
Implants*	10 Days
Prosthetics	
All Acrylic Stages**	6 Days
Repairs (Delivery)	Next Day
Repairs (Postal)	1 Day
Additions	9 Days
Chrome Try In	9 Days
ComFlexin	9 Days
Laminates	5 Days

\* Please allow extra time for complex cases

\*\* Postal charges (per stage, per job) apply.

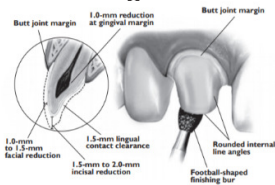
## e.max® Preparation Guide

IPS e.max®

IPS e.max® Press lithium disilicate glass-ceramic (LS2) provides accuracy of fit, function and aesthetics while simultaneously featuring a strength of 400 MPa. Ideal for Anterior & Posterior Crowns and Bridges.

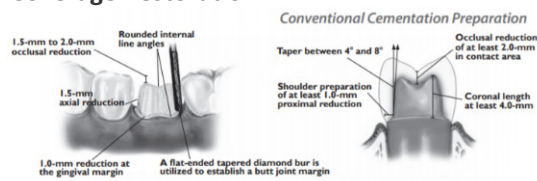
### Anterior Crown Chairside Preparation Guide

#### Full-Coverage Restoration



### Posterior Crown Chairside Preparation Guide

#### Full-Coverage Restoration

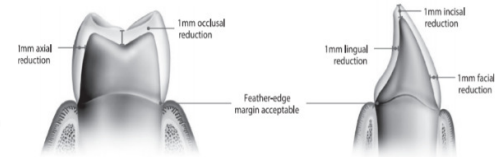


## Zirconia Preparation Guide

Solid Zirconia is indicated for crowns, bridges, veneers, inlays and onlays. It is an esthetic alternative to PFM metal occlusal/lingual or full-cast restorations and ideal for restorations requiring extra durability such as crowns under partials or screw-retained implant crowns. The chip-proof durability of Zirconia restorations also makes them ideal for bruxers who have broken natural teeth or previous PFM restorations. Zirconia restorations are also ideal for patients lacking the preparation space for a PFM.

### Preparation Requirements

- Shoulder preparation not needed, feather edge is OK. It is a conservative preparation similar to full-cast gold, so any preparation with at least 0.5 mm of occlusal space is accepted.
- Minimum occlusal reduction of 0.5 mm; 1 mm is ideal.



## Terms and Conditions

### 1. Turnaround Time and Collection/Delivery

- 1.1. Please see Delivery Chart for turnaround times and rush charges, please note that this does not include time in transit to/from the laboratory.
- 1.2. Rush options may not be available during peak times, please call in advance to check availability.
- 1.3. Ivo Dentech offers a free pickup and delivery service in local areas, please call for availability.
- 1.4. Tracked courier collection is available upon request for Private Crown & Bridge work.

### 2. General work and Remakes

- 2.1. All cases are guaranteed to fit the model based on the impression provided.
- 2.2. All work is completed to instructions written on the docket.
- 2.3. Should a finished case not reflect the given instructions, we will adjust or remake the case free of charge.
- 2.4. Terminated cases, for any reason, will be subject to a full charge if the case is completed (regardless of despatch status). If the case is yet to be completed it will be half-charged.
- 2.5. If we deem an impression to be unacceptable, we will request new impressions to be taken. If the prescribing dentist asks us to continue with the original impression, any subsequent remakes will be charged for.
- 2.6. When a remake is required, if the remake instructions and/or preparation differ from the original, it will be treated as a new case and both cases will be charged.
- 2.7. When sending a case back for alterations or to be remade, please send back the original impressions, models and restoration as well as new impressions if required. Failure to do so will result in the case being treated as a new case, and both will be charged for.
- 2.8. Once work has been fitted, it is considered accepted and must be paid for.
- 2.9. Remake cases will be charged if restorations fit the original model, but not the remake impression.
- 2.10. If you return a case but do not wish a remake, all dockets, models, preps, trays and restorations must be returned with a written justification. A technical manager will assess the case and a credit may be issued only if all elements necessary are returned and if a fault is proven to be Ivo Dentech's responsibility.
- 2.11. Ivo Dentech is not liable for loss of surgery time due to remakes and/or returns.
- 2.12. The dentist takes full responsibility for prescribing the correct material/alloys in accordance with their regional regulations.

### 3. Guarantees

- 3.1. All Guarantees covers the appliance and not the dental treatment.
- 3.2. NHS Crown & Bridge work carries a 1 year guarantee, Private Crown & Bridge work carries a 5 year worldwide guarantee. Should the appliance fail within the guarantee period it will be remade free of charge to the original instructions, any corresponding dental treatment is not covered by this guarantee.
- 3.3. Due to their nature, removable appliances are not subject to guarantee.
- 3.4. Additions and alterations to the appliance are not covered by this guarantee.

### 4. Payment Terms

- 4.1. Payment must be received within 15 days from the statement date.
- 4.2. Failure to make full payment of all invoices within 15 days of the statement date will result in forfeiture of any discounts on that invoice.
- 4.3. Any discount offers may be withdrawn without notice.
- 4.4. Any account which enters over 1 month in arrears may be suspended until full payment is made.
- 4.5. If overdue amounts are not paid after issued reminders, the debt may be sent to court and any corresponding charges will be added to the overdue amounts.
- 4.6. Custom made items are considered an exception to standard consumer laws relating to returned goods, as such refunds will be evaluated on a case by case basis. Should a refund be granted, credit will be allocated to the account. Cash, transfer or cheque refunds will not be issued. If a return is authorised, all items must be returned in the same condition in which you received them to be eligible for a refund.
- 4.7. Any product(s) that has/have been purchased and delivered with a promotional Free Gift (including patient-targeted marketing packs), must be returned with that Free Gift in order to receive a full refund for the original item purchased.

### 5. Cross Infection

- 5.1. As per GDC and BDA Good Practice guidelines, all impressions must be free from blood, disinfected and all cotton pad removed before sending.
- 5.2. Should we receive a case which we believe not to have been disinfected, we will contact the dentist, and possibly return the case unfinished.
- 5.3. Dockets must be placed outside the bag containing the impressions and stapled above the seal line to avoid leakage of disinfectant. We reserve the right to return unfinished cases with a wet docket since it constitutes a health and safety hazard for our staff.

Terms & Conditions are correct at time of print  
For the most up-to-date version visit [www.ivodentech.co.uk/terms](http://www.ivodentech.co.uk/terms)

For information on our Cookie Policy or Data Protection, please go to Privacy Policy on our website [www.ivodentech.co.uk](http://www.ivodentech.co.uk)